

How to Remote Desktop from a Mac Computer

Install and configure the VPN Client by going to:

For UARK: <https://its.uark.edu/network-access/vpn/globalprotect-mac.php>

For UAEX: https://agritech.uark.edu/help_support/knowledge_base/pulsesecure.php

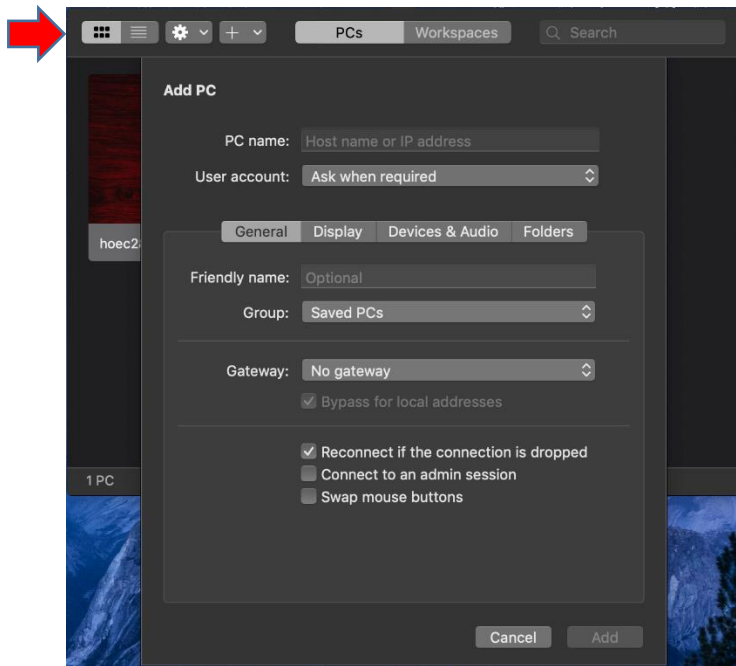
Once installed and connected,

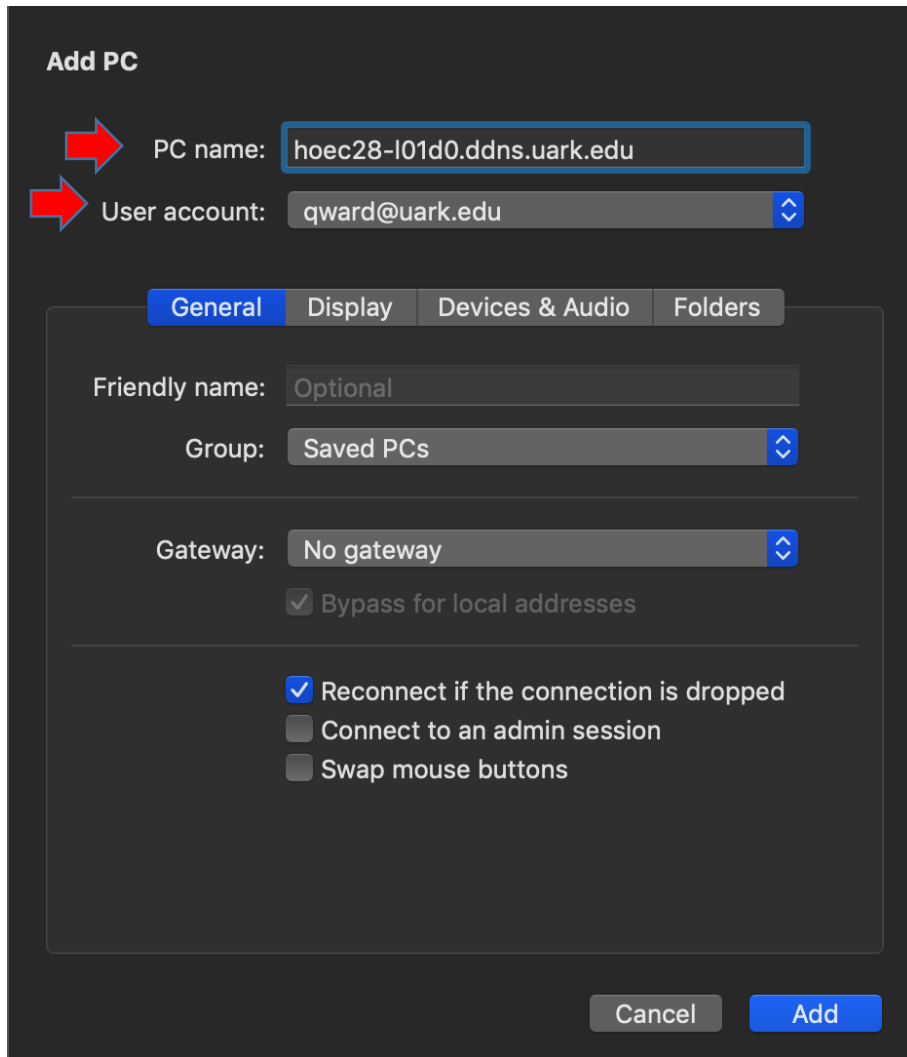
Remote Desktop

Go the App Store on your Mac and search for Microsoft Remote Desktop.

Once installed open Microsoft Remote Desktop

Click the plus sign to add PC





Add PC

PC name: hoec28-l01d0.ddns.uark.edu

User account: qward@uark.edu

General | Display | Devices & Audio | Folders

Friendly name: Optional

Group: Saved PCs

Gateway: No gateway

Bypass for local addresses

Reconnect if the connection is dropped

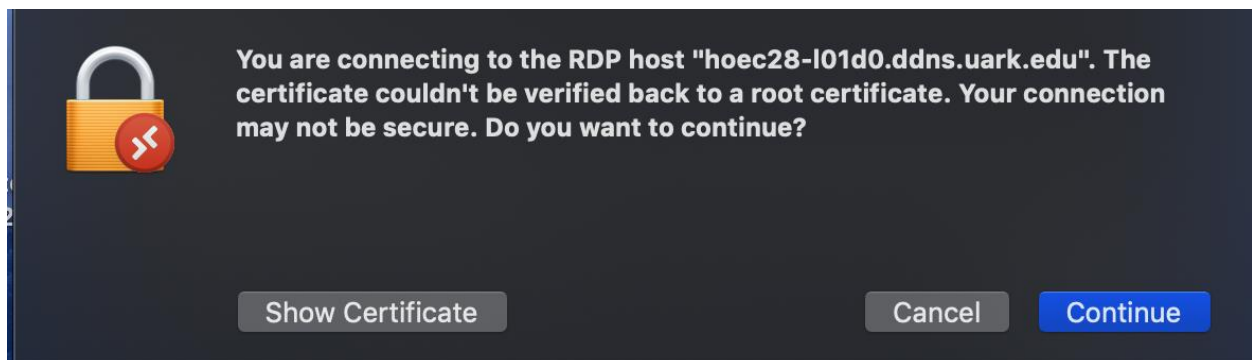
Connect to an admin session


Swap mouse buttons

Cancel Add

In the **PC Name** Box, type the DDNS that relates to the computer you are remoting in to. This should be given to you by an AgriTech support Technician. Then click the drop down next to user account to add your username. **Enter your full uark.edu email address in the user account field.**

Select Continue. You should now be remoted in.



 You are connecting to the RDP host "hoec28-l01d0.ddns.uark.edu". The certificate couldn't be verified back to a root certificate. Your connection may not be secure. Do you want to continue?

Show Certificate Cancel Continue