

How to Remote Desktop from a Windows Computer

Install and configure the VPN Client by going to:

For UARK: <https://its.uark.edu/network-access/vpn/globalprotect-windows.php>

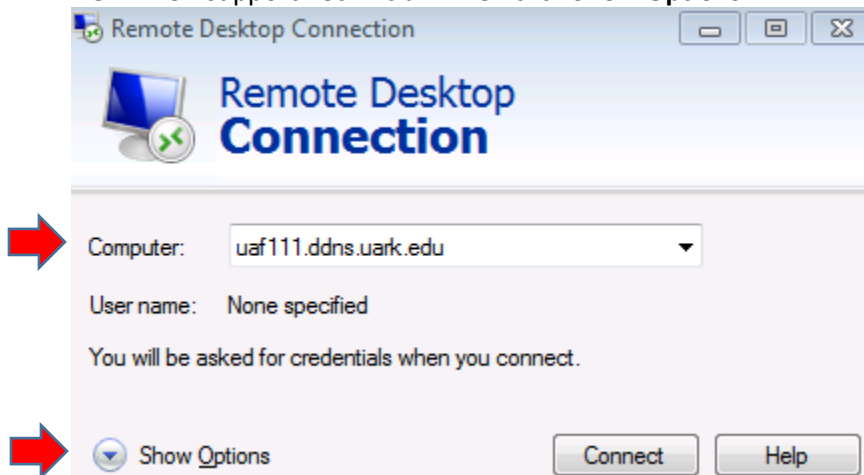
For UAEX: https://agritech.uark.edu/help_support/knowledge_base/pulsesecure.php

Once installed and connected,

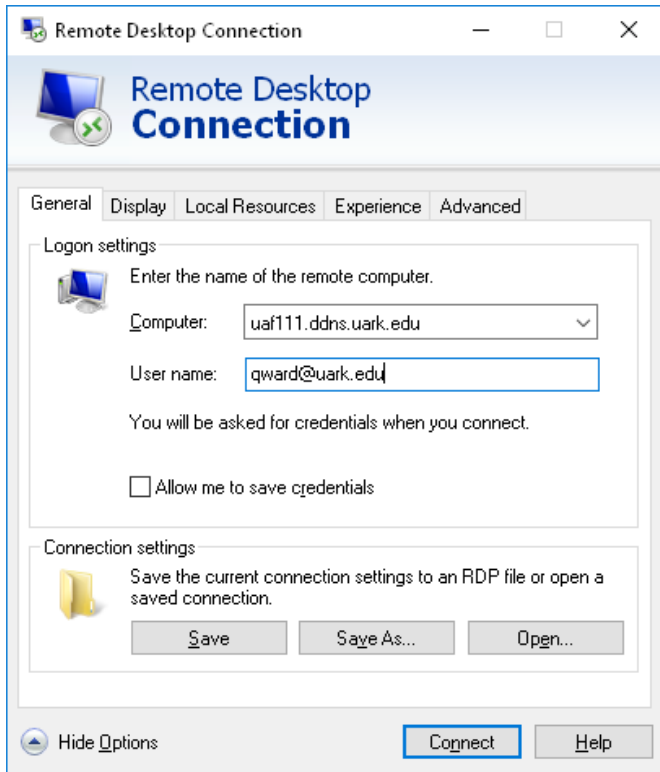
Remote Desktop

Open **Remote Desktop Connection** by clicking the **Start** button. In the search box, type **Remote Desktop Connection**, and then, in the list of results, click **Remote Desktop Connection**

In the Computer box, type the **DNS** that relates to your computer. The DNS should be given to you by an AGRI TECH support Technician. Then click **Show Options**.



Enter your full uark.edu email address in the username field.



Check the box that says “Don’t ask me again...” then click Yes

